# **Chhavi Kishor Shukla**

# **Professional Summary**

I have **13** **plus year** of experience in IT industry of which two months in UK and six months in Australia. Has **six plus years** of experience in telecom domain, **four years** experience in Job Portal donain and **one plus year** of domain expertise in CRM & Account.

Worked extensively in **Micro Services, REST Ful Web Services, Spring Boot, Spring Framework, Hibernate ORM tool, JPA, Kubernetes, Java 8, Core JAVA, Advance Java, J2EE like JSP, Servlet, HTML, JS** languages and well versed with RDBMS like MySQL, Oracle and OS concepts. I have strong working knowledge in web-based application and strong working expertise with application servers and web servers like Jboss and Tomcat. I have strong experience in Systems Analyst web applications and supporting application using above technologies. I have worked on Windows, SCO-UNIX and Linux platforms. I have good knowledge of Job Portal Applications.

# **Education**

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| **Degree** | **University** | **Year of Passing** |
| MCA | Uttar Pradesh Technical University, Lucknow (U.P.) | (07/2008) |
| Graduation | D.D.U. Gorakhpur University, Gorakhpur (U.P.) | (07/2003) |

**Certifications**

DOEACC - ‘O’ Level Certified.

# **Experience**

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| **Organization** | **Designation** | **Duration** |
| Tech Mahindra | Associate Tech Specialist | (07/2016) – Till date |
| Hays Business Solutions Pvt Ltd | Software Engineer | (07/2012) – (07/2016) |
| Zven Technologies Pvt Ltd | Software Engineer | (10/2010) – (06/2012) |
| Infotech Enterprises Ltd | Digital Cartographer | (06/2009) – (10/2010) |

**Achievement**

* Got twice **Pat on Back** excellence award for best performance in first & third quarter of 2019 in Tech Mahindra.
* Got **Bravo** award for best performance in first 2018 quarter in Tech Mahindra.
* Got the **signing star** award in Hays Business Solutions.

**Technical Skills**

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| **J2EE Technology** | JSP, Servlet |
| **Web Related** | Html, Java Script, XML |
| **Languages and Core Skills** | Core Java, Advance Java, REST FUL based Web Services, Micro Services |
| **Frameworks** | Spring Boot, Spring 4.x, Struts 2.x, Hibernate 4.x, AJSC 6.0(ATT FW) |
| **Databases** | Oracle, MySQLs |
| **Scripting Language** | Java Script, JQuery |
| **Operating Systems** | Windows, Linux |
| **Tools & Utilities** | Team Site, Maven, Putty, Eclipse, IntelliJ, Spring Tool Suits, TDP |
| **Application Server** | JBoss, Apache Tomcat 6.0 |
| **DevOps/DevSecOps** | CI/CD pipeline, Jenkins |
| **EIP/Message Oriented Middleware** | Apache Camel Route |
| **Automation/Build Tools** | Maven, Ant |
| **Testing tools** | SonarQube |
| **SCM** | GIT, Subversion |
| **Domain Knowledge** | CRM, Job Portal, CMS, Telecom |

**Projects Profile**

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| **1.** | **Project Name: SAR/SAR13, Pool DB, Apex/Apex AUTH, Bismarc** | |
| **Client** | AT&T | |
| **Role** | Team Lead | |
| **Organization** | Tech Mahindra, India | |
| **Duration** | (25/02/2022) – Till now | |
| **Team Size:** | 6 | |
| **Environment** | **Software** | **Languages:** Spring Boot,Spring 4.0, REST Full API, JSP  **Tools:** Eclipse IDE, Sql Developer |

## **Project Description**

SAR deals with DSL (Digital Subscriber Line) area. When there is any problem with DSL, the customers contact customer care agents who then uses SAR Tool to check the status of user’s phone number. SAR acts as a dashboard where agents can run test for given phone number and find the problem and updates from WFA ticket easily. This reduces the users work to login into WFA tool and it covers around 70% of the tickets, for rest of the ticket’s user would need login into other apps. App is accessible over ATT intranet only.

## **Contribution**

* Developed required enhancement using user stories.
* Resolved vulnerability from the application.
* Attending the DSU, PI planning, grooming calls etc.
* Providing the maintenance support and resolving the defects.

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| **2.** | **Project Name: ASEoD** | |
| **Client** | AT&T | |
| **Role** | Team Member | |
| **Organization** | IBM, India | |
| **Duration** | (04/04/2021) – (24/02/2022) | |
| **Team Size:** | 10 | |
| **Environment** | **Software** | **Languages:** Spring 4.0, REST Full API, Micro Services  **Tools:** Eclipse IDE, Sql Developer |

## **Project Description**

ASEoD is the service of Business Center getting used for providing internet service at enterprises level.

**Contribution**

* Developed required enhancement using user stories.
* Attending the DSU, PI planning, grooming calls etc.
* Providing the maintenance support and resolving the defects.

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| **3.** | **Project Name: ALDB (Alarm Linkage Data Base)** | |
| **Client** | AT&T | |
| **Role** | Team Lead | |
| **Organization** | Tech Mahindra, India | |
| **Duration** | (01/01/2019) – (31/03/2021) | |
| **Team Size:** | 8 | |
| **Environment** | **Software** | **Languages:** Spring 4.0, Hibernate 4.0, Struts 2.0, Oracle 11G  **Tools:** Eclipse IDE, Sql Developer |

## **Project Description**

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ALDB is the central repository for all Monitoring tools alarming data and alarming requests in the AT&T ITO supported environment. Alarms configured in are generated by all ITO monitoring tools. ALDB become a central repository for a variety of enterprise monitoring tools within ITO.  
ALDB allows users to use a user interface to create and update alarm configuration requests. The requests will be edited and confirmed and request identifier to track the request. These requests will be stored in an HPPPM tool and Patrol team will be performing the required changes at Patrol side. If User wants to modify any existing monitoring then he/she will have to edit it in ALDB then will have to submit ticket for Patrol team through the same.

**Contribution**

* Developed plugins like log, file system etc. used to monitor.
* Designed high level diagram for individual modules.
* Migrated data, profiles from ALDB-PATROL to ALDB-NAGIOS.
* Interact with the client for requirement and provide solutions.
* Handle the team and client requirement and manage the project within team.

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| **4.** | **Project Name: Prop2Op (Proprietary to Open Source)** | |
| **Client** | AT&T | |
| **Role** | Team Member | |
| **Organization** | Tech Mahindra, India | |
| **Duration** | (01/03/2018) – (31/12/2018) | |
| **Team Size:** | 10 | |
| **Environment** | **Software** | **Languages:** Core Java, JSP, ANTLR Parser  **Tools:** Eclipse IDE |

## **Project Description**

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Prop2Op which is a TechM Proprietary Product (Patent filing is in progress) provides an automated solution to transform legacy and rigid technologies into leaner, flexible and agile alternatives. It can be pivotal in converting proprietary technology application code to Open

Source technology application code. Tech Mahindra has achieved this using a comprehensive library that maps input tags and functions to their corresponding open source equivalent using a complex collaboration of Lexar and Parser algorithms developed and integrated.

For example, if a legacy web application has written using Adobe ColdFusion, Prop2Op will convert the legacy code into equivalent JSP code with the tag library using its state of the art engine to achieve maximum accuracy in minimal time.

**Contribution**

* Core software developers of TechM Proprietary Technology Transformation Tool – Prop2Op.
* Was responsible for reviewing and providing estimations of different client applications for transformation using Prop2Op.
* Provided demo and training on this tool to Client so that they can leverage the tool to its full potential.
* Worked towards enhancement of Prop2Op Tags/Functions library according to client requirements.

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| **5.** | **Project Name: DevOps** | |
| **Client** | AT&T | |
| **Role** | Team Lead | |
| **Organization** | Tech Mahindra, India | |
| **Duration** | (01/12/2017) – (28/02/2018) | |
| **Team Size:** | 2 | |
| **Environment** | **Software** | **Languages:** Jenkins, Sonar |

## **Project Description**

Worked on DevOps to automate build and deployment. Extensively created continuous Integration Jobs for application deployment. Created multiple jobs for application, data base etc.

**Contribution**

* Automate Jenkins job to analyses PL/SQL code review like procedure, view, functions, Flex code review in varies applications and display result on SonarQube dashboard.
* Automate Jenkins job to deploy DB, build Java code and deploy on Server.
* Jenkins MultiJob for Continuous Integration for Java application.

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| **6.** | **Project Name: MyATT MyServices** | | |
| **Client** | AT&T | | |
| **Role** | Team Member | | |
| **Organization** | Tech Mahindra, India | | |
| **Duration** | (01/07/2017) – (30/11/2017) | | |
| **Team Size:** 10 | **Project:**WirelessFeature Enhancements | | **Module:** MultiCTN |
| **Environment** | **Software** | **Languages:** ATT BEST Framework based on Java, Facade Design Pattern& REST Web Service, Spring, Jersey  **Tools:** Eclipse IDE, TDP, Git Hub | |
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**Project Description**

MultiCTN requirement is enhanced to provide flexibility to customers to activate multiple features for multiple CTN’s.

* The Feature Details page with both International & non-International features with the same template.
* The new BEST resource updateFeatures will be invoked on ‘submit' CTA on Review page.
* The BEST service mimics the existing BEST resource updateInternationalfeatures which calls existing SL API SubscriberService.mobileManageServicesList that will call TelegenceMobileManageServicesProcessor(existing) sequentially for every subscriber and send notification at account level email id for international feature(s) update only for CTNs with success status
* This BEST resource will conditionally request the generation of mySummary only for wireless accounts.

## **Contribution**

* Developed UpdateFeatures API.
* End to end Unit Testing for all dependent API’s.
* Wrote Unit Test cases in Junit for UpdateFeatures API
* Attending scrum meetings, grooming calls with the client

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| **7.** | **Project Name: Order Capture Engine** | | |
| **Client** | AT&T | | |
| **Role** | Team Member | | |
| **Organization** | Tech Mahindra, India | | |
| **Duration** | (04/2017) – (30/06/2017) | | |
| **Team Size: 8** | **Project:** Order Capture Engine API Gateway | | **Module:** SAPMP Gateway API |
| **Environment** | **Software** | **Languages:**AJSCFramework,Spring,SpringBoot, Apache Camel Route  **Tools:** Eclipse IDE, Apache Maven | |
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**Project Description**

API Gateway will provide various Rest services for below functionalities:

* Allow customers to place ADDP Participation enrollment request with MDM Profile and manage accounts profile and enrollment.
* Device enrollment / de-enrollment.
* For iOS devices, allow customers to capture or upload iOS certificate retrieved from Apple.
* Allow customers to schedule and push the apps to devices.
* Device deployment activities and Lock, Locate and Wipe Devices.

**Contribution**

* Understanding the Clients requirements.
* Feasibility Analysis and Designing the structure.
* Developing Orchestration API’s.
* Attending scrum meetings, grooming calls with the client.

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| **8.** | **Project Name: KS\_FB\_CMI** | |
| **Client** | AT&T | |
| **Role** | Associate Tech Specialist | |
| **Organization** | Tech Mahindra, India | |
| **Duration** | (09/2016) – (04/2017) | |
| **Team Size** | 5 | |
| **Environment (with skill versions)** | **Software** | **Languages:** Java, XML  **Tools:** Team Site, CMX, TDP, JIRA, Eclipse, Putty  **O/s:** Linux |

**Project Description**

CMI caters with the content management of various AT&T applications.The project focuses on implementing a content management solution for AT&T website. The CMS implementation for AT&T involves designing and development of DCTs, presentation templates, components, templates, pages, workflow development and deployment (files and database) and system administration as well as maintenance.

**Contribution**

* Understanding the Clients requirements.
* Feasibility Analysis and Designing the structure.
* Providing development support to the changes related to components, workflows on different environments.
* Developing and Configuring workflows, creating definition files for OpenDeploy.
* Running deployments, troubleshooting application related issues for Team site, Open deploy.
* Attending scrum meetings, grooming calls with the client.

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| **9.** | **Project Name: One Touch Essentials** | | |
| **Client** | Hays | | |
| **Role** | Software Engineer | | |
| **Organization** | Hays Business Solutions, India | | |
| **Duration** | (05/2015) – (06/2016) | | |
| **Team Size** | **Project:** 4 | | **Module:** Overall |
| **Environment (with skill versions)** | **Software** | **Languages:** Java, Spring 3.0 Framework, JQuery  **Database:** Oracle 11g **Tools:** Eclipse IDE, Maven **Server:** Apache Tomcat 6.0  **O/s:** Windows | |
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## **Project Description**

One Touch is an application that is used by consultants for recruitment and maintaining detail record and journal of candidates, contacts, organizations, jobs, placement etc. This project was carried out to introduce a new, more interactive, user friendly, easy to use frequently used workflows to facilitate the consultants.

## **Contribution**

As a team member, was responsible for

* Analysis of the specifications provided by the clients
* Design and Development
* Coding using JQuery and Spring MVC
* Database management and Spring JDBC Template
* Testing - unit testing & integration testing
* Responsible for overseeing the Quality procedures related to the project.
* Client site for implementation.

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| **10.** | **Project Name: WIP (Work in Progress)** | |
| **Client** | Hays | |
| **Role** | Team Member | |
| **Organization** | Hays Business Solutions, India | |
| **Duration** | (10/2013) – (04/2015) | |
| **Team Size** | 2 | |
| **Environment** | **Software** | **Languages:** Java, JSP, DAO, Java Script |
| **(With skill** |  | **Database:** Oracle 11g |
| **versions)** |  | **Tools:** Eclipse IDE |
|  |  | **Server:** JBoss 6.0 |
|  |  | **O/s:** Windows |

## **Project Description**

WIP is a module of One Touch application. Candidate CV can come by many ways in to OT data base like sending directly by consultants, sending by Dextra (3rd party app) or applied by candidate from Hays online site. Once candidate cv comes to One Touch then candidate status become speculative cv and it appear in to consultants WIP. If candidate cv is sending by consultant, job applying by candidate or candidate shortlisted by consultant then candidate comes into consultant WIP and owner of the candidate become that consultant.

## **Contribution**

As a team member, was responsible for

* Analysis of the specifications provided by the clients
* Design and Development
* Coding using JSP and Java Script
* Testing - unit testing & integration testing
* Responsible for overseeing the Quality procedures related to the project.
* Client site for implementation.

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| **11.** | **Project Name: Real-E-Erp (Product for Real Estate)** | |
| **Client** | Shree Group | |
| **Role** | Software Engineer | |
| **Organization** | Zven Technologies Pvt Ltd | |
| **Duration** | (04/2011) – (10/2012) | |
| **Team Size** | 5 | |
| **Environment (with skill versions)** | **Software** | **Languages:** Java, Spring Framework, DOJO  **DBMS:** MySql5.0  **Tools:** Eclipse IDE, AquaData Studio, Apache Ant 6.5  **Server:**JBoss-5.1.0.GA **O/s :** Linux |

## **Project Description**

Accounting module is used to keep track of invoicing & payments. Accounting module is linked to inventory, booking, HRMS and other modules to generate invoices which is send to the customer for payment and receive payment to the customer. It is also used to receive invoice to the various suppliers into the company and payment to those suppliers for particular corresponding invoice. Accounting module basically keep track of many account heads into the company and easy to manage them as well

## **Contribution**

As a team member, was responsible for

* Analysis of the specifications provided by the clients
* Design and Development
* Implementation of Accounting Module coding in Spring MVC and DOJO
* Testing - unit testing & integration testing
* Responsible for overseeing the Quality procedures related to the project.

# **Personal Details**

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| **Name** | Chhavi Kishor Shukla |
| **Father Name** | Lt. Exe. Eng. A. K. Shukla |
| **Email Id** | [chhavi12000@yahoo.co.in](mailto:chhavi12000@yahoo.co.in) |
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